



## Quality Enhancement Cell

### Quality Policy

The **Quality Enhancement Cell (QEC)** of Baluchistan University of Engineering and Technology (BUET) Khuzdar aims to make sure delivery of quality education that meets the expectations of employers and stakeholders, despite the constraints of limited resources and the socio-economic backwardness of the region under the umbrella of guidelines/policies issued from QAA Higher Education Commission from time to time.

Our mission as QEC, is to make sure the university's academic hierarchy equips the graduates with the knowledge, skills, and values required to excel in competitive job markets, contribute meaningfully to societal development, and address the unique challenges of the area.

Our commitment to quality is driven by a determination to empower students, faculty, and the broader community through innovative, resource-efficient strategies, ensuring the delivery of globally competitive education while addressing local needs and realities.

To ensure continuous improvement and institutional effectiveness, the QEC adopts the guidelines of Quality Assurance Agency, Higher Education Commission viz Precepts, Standards and Guidelines for QA (PSG-2023), HEC's Quality Assurance Manual, Self-Assessment Manual, Graduate and Undergraduate Education Policy, Student and Faculty Grievance Committee, Anti-Plagiarism Policy, Anti-Harassment Policy etc. Other practices include: -

#### 1. Review of Institutional Performance and Enhancement (RIPE):

- Conduct an **annual institutional review** to evaluate progress, identify areas for enhancement, and ensure alignment with the university's strategic objectives.
- Utilize measurable key performance indicators (KPIs) to drive improvement initiatives and institutional growth.

#### 2. Program Review for Effectiveness and Enhancement (PREE):

- Periodically assess academic programs to ensure their relevance, quality, and alignment with the needs of stakeholders, including students, employers, and industry.
- Enhance program delivery and learning outcomes through constructive feedback and data-driven decision-making.
- Conduct regular **Self-Assessment Reports (SARs)** for all programs to evaluate strengths, address weaknesses, and implement corrective actions.
- Foster a culture of accountability and self-reflection to continuously improve teaching, learning, and research.

#### 3. ISO 9001:2015 Certification:

- Maintain and improve compliance with the **ISO 9001:2015 Quality Management System**, ensuring high standards in administrative and operational processes.
- Regularly review and update quality processes to meet evolving global standards.

**Our Quality Policy includes the following principles:**

**1. Commitment to Excellence:**

The QEC is committed to maintaining the highest academic standards by regularly reviewing and enhancing curricula, teaching methodologies, and academic resources to ensure they meet the evolving needs of students, industry, and society.

**2. Continuous Quality Improvement (CQI):**

We strive for continuous quality enhancement in all academic and administrative processes. The QEC will monitor and assess institutional performance through regular evaluations, surveys, and feedback mechanisms from stakeholders to identify areas of improvement and implement necessary changes. The QEC will also oversee follow up process of corrective actions in consultation with follow up Committee and make sure all findings of reviewers/ evaluators have been addressed and properly reflected with the Corrective Action Plan and Compliance Implementation Plan.

**3. Stakeholder Involvement:**

The QEC recognizes that quality enhancement is a collective responsibility. We will engage faculty, students, staff, alumni, and industry partners in quality assurance processes to ensure that the programs and services offered are relevant, up-to-date, and aligned with industry needs.

**4. Promote a Student-Centered Learning Environment:**

The QEC will ensure that the needs, expectations, and satisfaction of students are consistently met by promoting effective teaching, modern learning tools, and a supportive environment that fosters academic success and holistic development.

**5. Enhance Research and Innovation:**

The QEC will encourage the growth of research capabilities at BUETK by ensuring the quality of research programs, encouraging faculty and student collaboration, and fostering a culture of innovation that meets the challenges of local and global communities.

**6. Compliance with National and International Standards:**

We are committed to adhering to the accreditation standards set by the Higher Education Commission (HEC) of Pakistan and other relevant regulatory bodies. The QEC will ensure that BUETK aligns with both national and international best practices in quality assurance.

**7. Faculty and Staff Development:**

The QEC will implement ongoing faculty and staff development programs aimed at enhancing professional skills, pedagogical techniques, and research capabilities. This will empower faculty to deliver high-quality education and support the overall institutional development.

**8. Data-Driven Decision Making:**

The QEC will support evidence-based decision-making by collecting, analyzing, and utilizing data from various sources, such as student feedback, internal audits,

benchmarking exercises, and external reviews, to continuously improve university processes.

**9. Transparency and Accountability:**

We will ensure transparency and accountability in all our actions. The QEC will maintain open communication channels with stakeholders and regularly publish reports on quality enhancement initiatives, outcomes, and areas requiring attention.

**10. Foster a Culture of Quality:**

The QEC aims to create a pervasive culture of quality within the university by engaging all members of the BUETK community—faculty, staff, and students—in quality improvement initiatives. This will be achieved through training, awareness programs, and fostering a shared commitment to excellence.

Through the implementation of this Quality Policy, the QEC will ensure that BUETK continuously evolves as a center of academic excellence, driven by a commitment to quality improvement in every aspect of its operations.

**Quality Assurance Objectives**

- Promote a **quality-driven environment** where continuous improvement is central to all academic and administrative activities.
- Engage faculty, staff, students, and stakeholders in quality assurance processes to build a shared commitment to excellence.
- Enhance the university's reputation and competitiveness by adopting innovative practices in governance, education, and research.
- Periodically conduct and compile Student-Faculty surveys and generation Analysis reports for considering in the policy making decisions.

**Implementation and Review**

- The Quality Policy will be regularly reviewed and updated to adapt to emerging challenges and opportunities in higher education.
- The QEC will ensure that all processes and systems are effectively monitored, documented, and aligned with institutional goals and stakeholder expectations.